



<https://www.digit88.com/careers/manager-business-development/>

Senior Engineer – AI/Chatbots

Description

About Digit88/The Opportunity

Digit88 Technologies Private Limited

Job Location

India
Remote work from: Bengaluru, Mumbai

Employment Type

Full-time

Experience

2 -4 Years

Digit88 is a boutique software product engineering company based out of Bangalore since 2014. Over the years, we have established and managed 12+ high performance product engineering teams in the areas of AI/Conversational AI/Tele-health/Healthcare systems/Logistics/E-commerce and more.

Since 2016, we have partnered with one of the world's foremost Conversational AI companies to set up their dedicated product engineering team in India. Over the past 5+ years we have been collaboratively engineering highly scalable, high performance, resilient platforms with teams in Seattle, Mountain View, UK, Israel and Germany.

Founded in New York City with over 1,200+ employees spanning 6 continents and dozens of countries, our partner is a transformational force in how brands and consumers communicate. With over 18,000 brands, including HSBC, Disney, Verizon, and Home Depot using the platforms that we are developing, our partner is a market leader in Conversational AI competing with the likes of Google Dialog Flow, IBM Watson, Microsoft and more.

You would be joining an existing team of 50+ professionals and help expand the Conversational AI professional services team that builds and delivers highly engaging and cutting edge chatbot/AI solutions that automate and power millions of conversations daily across the world.

Job Profile:

Digit88 is seeking a Chatbot Developer to join our Chatbots development team. As a Bot Developer, you will participate in project design and development stages from the concept to final hand-off to the customer.

Responsibilities:

- Prepare Chatbot storyboards, user/process flows to effectively communicate interaction and design ideas.
- You will Develop, Debug and Deploy conversational Chatbot experiences using appropriate client platform and tools
- Discuss development and key milestone deliverables with peers, executives and executive-level client stakeholders.
- Participate in creating guidelines, best practices and standards of Chatbot-featured deliverables.
- Keep abreast of the latest Chatbot trends, techniques, and technologies
- Perform demonstrations for client stakeholders on project features and sub features, which utilizes Chatbot solutions.

Requirements:

- Minimum 2-4 years of professional development experience
- Experience designing and developing Chatbots for various channels (web, Facebook Messenger, SMS, etc) using bot platforms or raw code is desired
- Extremely strong JavaScript skills
- Experience with one or more of backend technologies – Node, PHP, Python, Java is a big plus
- Experience working with REST APIs and JSON
- Portfolio showcasing excellent development skills and demonstrating problem-solving skills

- Experience in creating workflows, storyboards, user flows, process flows and site maps.
- Knowledge and experience in some of the key AI platforms – Facebook Wit.Ai, Google DialogFlow, Microsoft Luis, IBM Watson is a big plus

Additional Project/Soft Skills:

- You are a creative problem solver
- Positive attitude and self-motivated
- Proficiency in current web design technology
- Extremely detail-oriented and also able to see the big picture
- Excellent written and verbal communication skills and presentation ability
- Strong visual design skills with good understanding of user-system interaction
- Strong presentations skills and team player abilities
- Strong problem-solving skills with creative approach

Benefits working @ Digit88:

- Group Health & Accident Insurance
- Flexible Work Arrangements/Remote Work
- Profit Share Opportunities
- Accelerated learning & non-linear growth
- Flat organisation structure
- Global Peers – Working with some of the best engineers/professionals globally from the likes of Apple, Amazon, IBM and other innovating product companies
- Ability to make a global impact with your work, leading innovations in Conversational AI, Tele-Medicine, Healthcare and more

You will work with a founding team of serial entrepreneurs with multiple successful exits to their credit. The learning will be immense just as will the challenges.

This is the right time to join us and partner in our early growth!