



https://www.digit88.com/careers/lead_software_engineer_chatbots/

Lead Software Engineer – Chatbots

Description About Digit88

Digit88 empowers digital transformation for innovative and high growth B2B and B2C SaaS companies as their trusted offshore software product engineering partner!

We are a lean mid-stage software company, with a team of 75+ fantastic technologists, backed by executives with deep understanding of and extensive experience in consumer and enterprise product development across large corporations and startups. We build highly efficient and effective engineering teams that solve real and complex problems for our partners.

With more than 50+ years of collective experience in areas ranging from B2B and B2C SaaS, web and mobile apps, e-commerce platforms and solutions, custom enterprise SaaS platforms and domains spread across Conversational AI, Chatbots, IoT, Health-tech, ESG/Energy Analytics, Data Engineering, the founding team thrives in a fast paced and challenging environment that allows us to showcase our best.

The Mission: To create digital experiences that are Curiously Human

The Product: Award winning, World's No.1 AI based messaging platform that makes it easy for consumers to buy products and get answers to their questions

The Opportunity

Digit88 manages and is expanding the dedicated offshore product development team for its US (Bay Area, NYC) based NLP/Chatbot platform development partner, that is building a next-generation AI/NLP/Chatbots based customer engagement platform. You would be working directly with a world class team of executives who excel at creating world class products.

Job Profile

Digit88 is seeking a Lead Chatbot Developer to join our Chatbots development team. As the Lead Bot Developer, you will participate in project design and development stages from the concept to final hand-off to the customer, demonstrating technical leadership in the conversational AI domain.

Responsibilities:

- Prepare Chatbot storyboards, user/process flows to effectively communicate interaction and design ideas.
- You will Develop, Debug and Deploy conversational Chatbot experiences using appropriate client platform and tools
- Discuss development and key milestone deliverables with peers, executives

Hiring organization

Digit88 Technologies Pvt Ltd

Job Location

Bengaluru, India

Employment Type

Full-time

Experience

5 – 7 Years

and executive-level client stakeholders.

- Participate in creating guidelines, best practices and standards of Chatbot-featured deliverables.
- Keep abreast of the latest Chatbot trends, techniques, and technologies
- Perform demonstrations for client stakeholders on project features and sub features, which utilizes Chatbot solutions.
- Technically leading the development team, visibly demonstrating technical leadership and provide technical oversight to the team ensuring seamless deliverables.

Requirements:

- Minimum 5 years of professional development experience
- Experience designing and developing Chatbots for various channels (web, Facebook Messenger, SMS, etc) using bot platforms or raw code is desired
- Extremely strong JavaScript skills
- Experience with one or more of backend technologies – Node, PHP, Python, Java is a big plus
- Experience working with REST APIs and JSON
- Portfolio showcasing excellent development skills and demonstrating problem-solving skills
- Experience in creating workflows, storyboards, user flows, process flows and site maps.
- Knowledge and experience in some of the key AI platforms – Facebook Wit.Ai, Google DialogFlow, Microsoft Luis, IBM Watson is a big plus

Additional Project/Soft Skills:

- Strong verbal and written communication with ability to articulate problems and solutions over the phone and emails.
- Strong sense of urgency, with a passion for accuracy and timeliness.
- Ability to work calmly in high pressure situations and manage multiple projects/tasks.
- Ability to work independently and possess superior skills in issue resolution.

Benefits/Culture @ Digit88:

- Comprehensive Insurance (Life, Health, Accident)
- Flexible Work Model
- Accelerated learning & non-linear growth
- Flat organisation structure driven by ownership and accountability.
- Global Peers – Working with some of the best engineers/professionals globally from the likes of Apple, Amazon, IBM Research, Adobe and other innovative product companies
- Ability to make a global impact with your work, leading innovations in Conversational AI, Tele-Medicine, Healthcare and more.

You will work with a founding team of serial entrepreneurs with multiple successful exits to their credit. The learning will be immense just as will the challenges.

This is the right time to join us and partner in our growth!