

https://www.digit88.com/careers/manager-business-development/

# Data Analyst

## **Description:**

#### About Digit88/The Opportunity

Digit88 is a boutique software product engineering company based out of Bangalore since 2014. Over the years, we have established and managed 12+ high performance product engineering teams in the areas of AI/Conversational AI/Tele-health/Healthcare systems/Logistics/E-commerce and more.

Since 2016, we have partnered with one of the world's foremost Conversational Al companies to set up their dedicated product engineering team in India. Over the past 5+ years we have been collaboratively engineering highly scalable, high performance, resilient platforms with teams in Seattle, Mountain View, UK, Israel and Germany.

Founded in New York City with over 1,200+ employees spanning 6 continents and dozens of countries, our partner is a transformational force in how brands and consumers communicate. With over 18,000 brands, including HSBC, Disney, Verizon, and Home Depot using the platforms that we are developing, our partner is a market leader in Conversational AI competing with the likes of Google Dialog Flow, IBM Watson, Microsoft and more.

You would be joining an existing team of 50+ professionals and help expand the Conversational AI professional services team that builds and delivers highly engaging and cutting edge chatbot/AI solutions that automate and power millions of conversations daily across the world.

### Job Profile:

Digit88 is seeking a Data Analyst to join our Data Analytics team. As a Data Analyst, you will collaborate closely with product management, customer success and backend development teams, and will leverage your product and analytic expertise to build up and maintain the data pipeline of Conversational AI solutions to the next level.

#### **Responsibilities:**

- You will work in cross-functional Agile project teams alongside data engineers,
- data analyst, business analyst, project managers, and industry experts
- Support the data platform team by building up and maintaining the data pipeline
- Conduct effective requirements gathering to clearly identify customer problems
- Build and deliver compelling demonstrations of Conversational AI products
- Be a lifelong learner and develop your skills continuously
- Detail security posture and respond to security questionnaires
- Contribute to the success of a rapidly growing and evolving organization

#### **Requirements:**

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Job Location Bengaluru, India

Employment Type Full-time

Experience

2-4 years

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- Minimum 2-4 years of professional data analysis experience
- Experience in Analytics/Statistics fields

• Expert in Advanced SQL including experience retrieving data from relational databases

- Experience in SQL writing functions and stored procedure
- Depth of experience with advanced analytical tools such as Tableau and PowerBI
- Intermediate skills with Microsoft Excel including manipulating large datasets

• Familiarity with software development methodologies like Agile including issue/workflow tracking tools like Jira.

- Ability to break down and solve problems through
- Ability to communicate complex ideas effectively, both verbally and writing
- Ability to communicate effectively, both verbally and in writing, in English and create an inclusive environment with people at all levels of an organization

• Experience with software engineering, customer experience and design architecture

• Ability to work with different teams to facilitate the orderly execution of a proposed project plan

#### Additional Project/Soft Skills:

- You are a creative problem solver
- Positive attitude and self-motivated
- Extremely detail-oriented and also able to see the big picture
- Strong visual design skills with good understanding of user-system interaction
- Strong presentations skills and team player abilities
- Strong problem-solving skills with creative approach

Benefits working @ Digit88:

- Group Health & Accident Insurance
- Flexible Work Arrangements/Remote Work
- Profit Share Opportunities
- Accelerated learning & non-linear growth
- Flat organisation structure
- Global Peers Working with some of the best engineers/professionals globally
- from the likes of Apple, Amazon, IBM and other innovating product companies
- Ability to make a global impact with your work, leading innovations in Conversational AI, Tele-Medicine, Healthcare and more

You will work with a founding team of serial entrepreneurs with multiple successful exits to their credit. The learning will be immense just as will the challenges.

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